

E-CODING BILLING AND CODING SUPPORT

Introduced in April 2018, E-Coding and Billing Support has quickly become one of our most popular programs. This retainer-type program is a great option for any practice that would like monthly email support and coaching for general OMS billing and coding and claims-related issues.

What you'll get:

- Email coaching and support from our billing and coding experts.
- Submission of six (6) questions per month* from your practice, pertaining to:
 - Understanding insurance explanation of benefits (EOB).
 - Review of insurance benefits and preparation of patient financial estimates.
 - Billing dental and medical insurance companies.
 - Proper usage of claim modifiers.
 - Billing Medicare.
 - Proper coordination of benefits.
 - Claim denials.
 - General assistance with insurance issues and questions.

*6 questions cannot be rolled over into the next month

CHART AUDIT

Are you curious about whether you're leaving money on the table when billing for treatment? Let's perform a chart audit and find out!

What you'll get:

Our billing and coding expert will audit twenty (20) patient charts, including review of treatment notes, radiographs, patient ledgers, and corresponding EOB's. A written summary of each account will be prepared, with recommendations for improving future coding and billing of similar cases.

Paper submission of charts should include randomly selected cases across the following services:

- Dentoalveolar
- Dental implant(s)
- Pathology
- Any other service(s) offered in the practice

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