

**Spruce Pine Family Dentistry
Dr. Katherine A. Grigg D.D.S. PA
598 Oak Avenue
Spruce Pine, N.C. 28777
Office (828)765-9002**

These are reviews posted by our patients from our previous patient communications service from 5/2016 thru 4/2018

★★★★★ by Mary Guicheney on 2018-04-06

Review for Katherine Grigg, DDS, PA

Excellent bedside manner with quality dental care.

NPS:

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★★★★★ by Elaine Fox on 2018-04-04

Review for Olivia Bray

Very professional, warm and friendly. Love you all!

NPS:

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★★★★★ by James Haaga on 2018-04-04

Review for Natalie Lorenzo

Very thorough, complete, but not wasting time. Very knowledgeable.

NPS:

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★★★★★ by Deborah Pittman on 2018-04-02

Review for Katherine Grigg, DDS, PA

Had a great checkup with friendly staff and dentist!

NPS:

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★★★★★ by Daniel Staton on 2018-03-29

Review for Katherine Grigg, DDS, PA

Very good . Had a crown done and felt absolutely no pain

NPS:

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★★★★★ by Nelle Glenn on 2018-03-29

Review for Katherine Grigg, DDS, PA

visit ok.

NPS:

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★★★★★ by Nicole Young on 2018-03-09

Review for Natalie Lorenzo

My first trip to Dr. Grigg's office was definitely not my last. A new doctor in general is nerve racking, much less a new dentist. My initial impression began with my phone call to schedule my appointment. The receptionist was very personable. She was even able to recall our phone conversation when I walked in the door. That means A LOT! My hygienist, Natalie was so very friendly. I was comfortable the whole time, she walked me through

what to expect during my visit and we even found some things we had in common! The atmosphere is clean and professional, yet hospitable and welcoming. I was extremely impressed with my experience.

NPS:

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★★★★★ by Marie Silver on 2018-03-09

Review for Katherine Grigg, DDS, PA

From check in to check out everyone was very kind and helpful. Great people!

NPS:

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★★★★★ by Regina Moore on 2018-03-09

Review for Natalie Lorenzo

Very friendly, knowledgeable and concerned

NPS:

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★★★★★ by David Macpherson on 2018-03-08

Review for Katherine Grigg, DDS, PA

Great staff and very organized.

NPS:

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★★★★★ by Susan Bradford on 2018-03-06

Review for Olivia Bray

honest

NPS:

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★★★★★ by Deborah Stanbery on 2018-03-02

Review for Katherine Grigg, DDS, PA

Professional. Caring. Very skilled.

NPS:

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★★★★★ by Linda Letchel on 2018-03-02

Review for Katherine Grigg, DDS, PA

Very friendly and welcoming staff. The cleaning and exam were thorough and I was made comfortable through the entire new patient process.

NPS:

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★★★★★ by Anon on 2018-03-01

Review for Olivia Bray

As always, it was a great visit -- extremely professional but, believe it or not, fun. I know. No one ever says dental visits are fun but it was a cleaning. And I left with my teeth looking younger than they actually are. Who could ask for more? Grigg & company are fabulous!

NPS:

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★★★★★ by Anon on 2018-03-01

Review for Olivia Bray

I really love this office - so glad they were recommended to me! Everyone is very friendly & there is no pressure to have unnecessary dental work. Great team!

NPS:

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★★★★★ by Gwen Clark on 2018-02-15

Review for Natalie Lorenzo

Love everyone at this office! they provide great care and are personable.

NPS:

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★★★★★ by Gregory Phillips on 2018-02-14

Review for Natalie Lorenzo

On time and well done

NPS:

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★★★★★ by Sarah Hall on 2018-02-08

Review for Katherine Grigg, DDS, PA

I appreciated getting in on time, the thorough examination and cleaning, and the monitoring to make sure I didn't have any issues. The reminder about my need to get some crowns was helpful, and the professional but friendly staff were just great!

NPS:

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★★★★★ by Sheila Blalock on 2018-02-07

Review for Natalie Lorenzo

I am so thrilled with my new dentist and hygienist! I am so glad to find a dentist that does not try and talk you into spending money needlessly for cosmetic reasons. I recommend!

NPS:

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★★★★★ by Kelly Byrd on 2018-02-06

Review for Katherine Grigg, DDS, PA

Pleasant environment. Friendly and helpful staff.

NPS:

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★★★★★ by Michelle Scott on 2018-02-02

Review for Olivia Bray

The whole experience was fabulous. Olivia is nothing short of OUTSTANDING in every conceivable way. Front desk staff are super professional, kind and funny... Dr. Grigg is the best! I love her and all her people.

NPS:

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★★★★★ by Marsha Bell on 2018-02-02

Review for Katherine Grigg, DDS, PA

Had tooth extracted. They made sure that i had a painless as possible experence. Would highly recommend this dental office.

NPS:

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★★★★★ by Clarence Earley on 2018-01-25

Review for Katherine Grigg, DDS, PA

All went great as always before

NPS:

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★★★★★ by Anon on 2018-01-24

Review for Olivia Bray

Does a great job. Very friendly

NPS:

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★★★★★ by Robert Thomason on 2018-01-24

Review for Katherine Grigg, DDS, PA

The professional and friendly staff made the experience more pleasant than usual for a dentist visit. I especially was pleased that I was worked in early with a throbbing tooth, my regular dentist being out of town until February. It is wonderful that someone cares to help those who are in pain and are needing urgent dental care. Your office was the only one who offered to work me in on a monday. The rest ignored everything and everyone until a tuesday. The penicillin worked well. My gratitude and thanks to you.

NPS:

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★★★★★ by Charlene Camp on 2018-01-05

Review for Katherine Grigg, DDS, PA

Prompt. caring, no pain.

NPS:

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★★★★★ by Cassandra Renfro on 2017-12-23

Review for Katherine Grigg, DDS, PA

As always, Dr. Grigg and her staff are the most friendliest and most welcoming people. They make you feel like family!!

NPS:

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★★★★★ by Mildred Allen on 2017-12-22

Review for Katherine Grigg, DDS, PA

My crown is staying in place! Thank you for getting me in so fast.

NPS:

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★★★★★ by Louis Schlesinger on 2017-12-22

Review for Natalie Lorenzo

I think Natalie and I have an excellent rapport regarding my dental well care.

NPS:

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★★★★★ by John Franklin on 2017-12-22

Review for Olivia Bray

I always have a great experience with you all. Every one is always very nice and I am still treated like family, wich makes it feel like it always has and nothing has changed but faces.

NPS:

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★★★★★ by Tony Crowder on 2017-12-16

Review for Katherine Grigg, DDS, PA

Appointment went very good, extra paper work not so good, got me in on time, appointment overall was very good.

NPS:

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★★★★★ by Florence Amoia on 2017-12-15

Review for Natalie Lorenzo

Always a pleasure working with Natalie

NPS:

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★★★★★ by Daniel Slate on 2017-12-08

Review for Katherine Grigg, DDS, PA

As a result of a broken tooth I was experiencing severe pain - your office responded quickly and have taken the initial steps for treatment. Additionally, your staff was quick to identify and provide me with treatment options.

NPS:

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★★★★★ by Gregory Chambers on 2017-12-04

Review for Katherine Grigg, DDS, PA

Efficient, pain-free service.

NPS:

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★★★★★ by Dalton Crowder on 2017-12-02

Review for Katherine Grigg, DDS, PA

great as always

NPS:

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★★★★★ by Anon on 2017-11-28

Review for Olivia Bray

Very professional. Good at her job. Overall good experience.

NPS:

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★★★★★ by Arthur Cook on 2017-11-21

Review for Natalie Lorenzo

Would not ask for anyone to be more competent in their profession, most pleasant personality. I highly recommend Natalie to take great care of your teeth !!

NPS:

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★★★★★ by Anon on 2017-11-20

Everyone was very friendly and professional. They took their time and explained everything well.

NPS:

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★★★★★ by Makayla Hyder on 2017-11-17

Review for Katherine Grigg, DDS, PA

Even though I always dread having dental work done, Dr. Griggs does great work and is very quick. All of the staff is very friendly and nice to deal with.

NPS:

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★★★★★ by Jonathan Huskins on 2017-11-15

Review for Natalie Lorenzo

Great staff.

NPS:

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★★★★★ by Susan Dellinger on 2017-11-14

Review for Natalie Lorenzo

Natalie did a great job as always!

NPS:

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★★★★★ by Anon on 2017-11-09

Review for Olivia Bray

Excellent service. I just wish she would ask when you would like your appointment to be.

NPS:

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★★★★★ by Kelly Westwood on 2017-11-07

Review for Olivia Bray

You all are wonderful thank you very much!

NPS:

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★★★★★ by Carolyn Medford on 2017-11-03

Review for Natalie Lorenzo

This is a warm and healthy home-town environment where we can go for our healthy mouth experience. Office staff is friendly, fun and helpful.
Thanks

NPS:

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★★★★★ by Michele Warren on 2017-11-02

Review for Katherine Grigg, DDS, PA

Dr Grigg took her time to talk to me for 5 mins, & I felt very comfortable

NPS:

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★★★★★ by Michele Warren on 2017-11-02

Review for Olivia Bray

Olivia made me feel quite @ home in chair. Always complimentary , cheerful, kept me entertained & we had some good laughs, which is so much more than I expected! I am almost looking forward to returning for a filling next week!

NPS:

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★★★★★ by HaLeigh Silvers on 2017-11-01

Review for Katherine Grigg, DDS, PA

We did not have to wait long in waiting room. The receptionist was very polite and helpfull. They hygienist was WONDERFUL!!! My daughter is 7 and loves her. And the dentist was very through with questions I had and checking my daughter's teeth and a very sweet lady.

NPS:

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★★★★★ by Lori Haythorn on 2017-10-31

Review for Olivia Bray

Olivia was professional and very sweet.

NPS:

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★★★★★ by Betty Hardin on 2017-10-27

Review for Katherine Grigg, DDS, PA

I was taken immediately---Natalie is very professional and friendly, also Dr. Grigg. I appreciate everyone in the office!

NPS:

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★★★★★ by Judith Evaul on 2017-10-24

Review for Katherine Grigg, DDS, PA

Fantastic service and staff!

NPS:

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★★★★★ by Joyce Baker on 2017-10-13

Review for Olivia Bray

Very professional, pleasant, makes you feel comfortable

NPS:

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★★★★★ by James Thompson on 2017-10-13

Review for Natalie Lorenzo

Natalie always does a fantastic job.

NPS:

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★★★★★ by David Edwards on 2017-10-10

Review for Olivia Bray

Great as always! Thank y'all so much.

NPS:

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★★★★★ by Anthony Tomaselli on 2017-10-07

Review for Katherine Grigg, DDS, PA

First of all I was quite impressed with receiving an appt., to look at my fractured tooth, in as little as 2 days. And even more impressed and grateful that Dr. Grigg asked if I had time to stay and have her restore my tooth. I am very happy with the care I received and confident in knowing I have found a dentist that I will be happy to return for further care. Tony Tomaselli

NPS:

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★★★★★ by Wanda Styles on 2017-10-04

Review for Olivia Bray

The visit,the people, and the Dr. Was outstanding.

NPS:

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★★★★★ by Savannah Burleson on 2017-10-04

Review for Olivia Bray

I have severe anxiety when coming to the Dentist, and I hadn't been in a year or more. Olivia made my appointment excellent!! She kept me relaxed, was so generous, and took my fear into consideration. I was all ready to schedule my next appointment all thanks to her! Definitely want her to clean my teeth every time!

NPS:

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★★★★★ by Anon on 2017-09-30

Review for Olivia Bray

Olivia is always the sweetest! She always shows the care and compassion to me as a patient and as a person. She loves her job and loves taking care of her patients!

NPS:

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★★★★★ by James Haaga on 2017-09-28

Review for Natalie Lorenzo

Timely, efficient, good in all ways.

NPS:

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★★★★★ by John Beach on 2017-09-27

Review for Olivia Bray

My teeth felt very clean when I left the office. She did a great job of polishing my teeth.

NPS:

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★★★★★ by Susan Headings on 2017-09-27

Review for Katherine Grigg, DDS, PA

Hygienist was very professional and made me feel relaxed during procedure. She explained what she was doing and the progress of the cleaning. I appreciated the fact the Dr. Grigg went over my exam and though I was concerned about a chipped tooth, she felt I did not need additional services at this time. She explained it was not cost worthy to do a procedure at this time and will keep an eye on it.

NPS:

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★★★★★ by Anon on 2017-09-26

Review for Katherine Grigg, DDS, PA

Jim Thompson was a tough act to follow. Thanks to the family's tenacious undertaking of a lengthy search, they found an exceptionally qualified dentist that shares Jim's patient oriented professionalism, integrity, easy going manner and genuine kindness. Katherine Grigg, like Jim, practices dentistry the "old fashioned" way, as opposed to dentists that look at their bottom line before they look into your mouth.

NPS:

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★★★★★ by Shannan Rosebrock on 2017-09-25

Review for Olivia Bray

We are new patients and our appointments went very smoothly!

NPS:

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★★★★★ by Chester Willis on 2017-09-22

Review for Katherine Grigg, DDS, PA

This is the best dental office in the state they are kind personable and totally accurate on the dental care

NPS:

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★★★★★ by Timothy Bristle on 2017-09-22

Review for Olivia Bray

Excellent clinician. Provides a thorough service with a smile!

NPS:

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★★★★★ by Micheal Cooper on 2017-09-05

Review for Katherine Grigg, DDS, PA

Developed tooth issue over the weekend leaving message with office for an appointment on Monday. I was called Monday morning to come in at noon. Problem solved.

NPS:

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★★★★★ by Ryan Ray on 2017-08-31

Review for Katherine Grigg, DDS, PA

Dr. Grigg and her staff are great.

NPS:

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★★★★★ by Carolyn Parsons on 2017-08-31

Review for Katherine Grigg, DDS, PA

great staff all around

NPS:

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★★★★★ by Michael Thanos on 2017-08-30

Review for Natalie Lorenzo

What any patient would expect dito Ms. Bray dito Mrs.Loenzo

NPS:

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★★★★★ by Beverly Rude on 2017-08-30

Review for Katherine Grigg, DDS, PA

I didn't have to wait long to be seen for my appt. Very friendly and caring staff.

NPS:

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★★★★★ by Susan Bradford on 2017-08-25

Review for Katherine Grigg, DDS, PA

great experience.....but the chair needs fixed.

NPS:

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★★★★★ by Francine Phillis on 2017-08-24

Review for Katherine Grigg, DDS, PA

They are friendly and easy to talk to. A very enjoyable visit ... if a dentist visit can be enjoyable. lol

NPS:

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★★★★★ by Timothy Holtzclaw on 2017-08-17

Review for Olivia Bray

Olivia is one of the best hygienist I ever been to. She is tenacious and thorough. I feel she is exceptional at her job. Don't lose her to a other office. I said before, if she leaves I will follow.

NPS:

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★★★★★ by Mildred Allen on 2017-08-16

Review for Natalie Lorenzo

She is always such an enjoyable person. Great friendly and caring attitude.

NPS:

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★★★★★ by Serena Blackburn on 2017-08-13

Review for Olivia Bray

The staff is great.

NPS:

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★★★★★ by Gregory Phillips on 2017-08-04

Review for Natalie Lorenzo

Very good job and service. Also, appointment time was on schedule.

NPS:

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★★★★★ by Lori Haythorn on 2017-08-03

Review for Katherine Grigg, DDS, PA

As always staff and Dr. very friendly and thorough.

NPS:

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★★★★★ by Michelle Scott on 2017-07-28

Review for Katherine Grigg, DDS, PA

The front desk staff, hygienists and Dr. Grigg are all fantastic. We adore Olivia-- and they take time to listen to you.

NPS:

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★★★★★ by Bonnie Wilkinson on 2017-07-25

Review for Natalie Lorenzo

Natalie was absolutely wonderful! I have a little fear of the dentist and anything with my teeth. She was gentle and told me every step of the process.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Hannah Arnett on 2017-07-13

Review for Olivia Bray

Always love when she cleans my teeth. She is a very pleasant person to be around.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anne Castro on 2017-07-13

Review for Katherine Grigg, DDS, PA

Always a great experience with the staff and Dr. Grigg is a great professional dentist. Thanks to each of them for their way to make the patient feel comfortable and informed when doing a procedure.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christopher Hollifield on 2017-07-12

Review for Katherine Grigg, DDS, PA

Professional and courteous!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Louis Schlesinger on 2017-07-07

Review for Natalie Lorenzo

Natalie is an excellent hygienist, very knowledgeable and pleasant. A worthy successor to Rosetta Maltba, who cleaned my teeth for 22 years.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mitzi Layell on 2017-07-07

Review for Olivia Bray

friendly, courteous, professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christopher Nance on 2017-06-28

Review for Natalie Lorenzo

Natalie always does an excellent job.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Thomas Surber on 2017-06-28

Review for Olivia Bray

Friendly and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by George Hughes on 2017-06-25

Review for Olivia Bray

Wonderful service she is great.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anita Burleson on 2017-06-20

Review for Olivia Bray

Very good experience. Caring throughout. Positive. Gentle yet did a wonderful job.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Doris Lunsford on 2017-06-14

Review for Katherine Grigg, DDS, PA

Was so impressed with Dr. Grigg and her staff, especially Sheiva.. what a great personality she has! One dentist had told me I would have to have a crown - not so with Dr. Grigg, she took one look said she could do it and she did.. She did not waste my money by requiring an x-ray, she did not make me feel bad by telling me I needed all kind of things - just supper nice and my kind of person, not trying to sell something don't need. Yep - she will get recommended by me to anyone looking for a dentist. Thank you all for being so very kind.. Doris P.Lunsford

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Richard Dahl on 2017-06-08

Review for Olivia Bray

Excellent treatment and personally, cheerful. I appreciate her and all of the staff in the office.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by William Haddad on 2017-06-07

Review for Natalie Lorenzo

In for a cleaning. Friendly and did a good job.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-06-06

Review for Katherine Grigg, DDS, PA

always super nice fast

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gregory Stanbery, dvm on 2017-05-17

Review for Olivia Bray

Efficient with a good personality

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Faye Pittman on 2017-05-17

Review for Katherine Grigg, DDS, PA

All the staff along with Dr Grigg have always been pleasant and very helpful to me. Assisting me with my needs and offering me their opinion as to what to do about any work I needed done. Making things as painless as possible. For that, I'm so grateful !

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Richard Dahl on 2017-05-17

Review for Katherine Grigg, DDS, PA

Wonderful care - concerned and knowledgeable.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judy Broadway on 2017-05-17

I am very pleased with Dr. Griggs & her staff! She provides excellent dental services. They are very friendly, have the capability of making you feel comfortable & truly care about their patients! I highly recommend them!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anita Burlison on 2017-05-17

Very attentive. Good work even with crowns. Can remember bd you of appointments electronically .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Melissa Wahlers on 2017-05-17

Review for Natalie Lorenzo

They are very nice.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judy Shook on 2017-05-12

Review for Olivia Bray

She was professional, friendly and gentle. I could not have asked for a better experience. Thank you

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Phillip Hise on 2017-05-04

Review for Katherine Grigg, DDS, PA

Excellent place very careing

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Taylor on 2017-05-03

Review for Katherine Grigg, DDS, PA

I am pleased by my care with Dr Grigg

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-04-28

I am always informed the current condition of my teeth, and how to make it better.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-04-28

I am always informed the current condition of my teeth, and how to make it better.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by George Herren on 2017-04-27

Review for Katherine Grigg, DDS, PA

Few people enjoy going to the dentist and that's certainly the case for me, but I must say my visit was as pleasant as this sort of thing (an extraction) could possibly be. Dr Grigg and her staff are very considerate professionals.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sandra Cooper on 2017-04-07

Review for Natalie Lorenzo

Excellent job performed by Natalie. My teeth looked much better when she completed the cleaning.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Micheal Cooper on 2017-04-07

Review for Natalie Lorenzo

Natalie is very professional when dealing with the patient. Her work is impeccable. I would recommend her to anyone wanting a top notch cleaning.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Janice Sparks on 2017-04-06

Review for Katherine Grigg, DDS, PA

I would recommend Dr. Grigg & her staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-04-06

Review for Katherine Grigg, DDS, PA

I had a filling, but because I have a mouth condition, my procedure was very painful. .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-04-04

Most people do not like going to the dentist for some reason. I actually look forward to going. Everyone in the office is friendly and they remember who you are every 6

months. At Dr. Katherine Grigg's office you get to spend time with great people and when you leave your teeth cleaned, and you get a toothbrush and other goodies.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judy Lee Reed on 2017-03-31

The very best staff, Dentist and nurse's around. Very friendly and carrying to your needs and wellness.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Reed on 2017-03-31

This is the best quality of service's you could ever receive from a dentist and their staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Reed on 2017-03-29

Dr Grigg is an excellent dentist with a wonderful staff. We are throughly pleased with the services.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rita Harrell on 2017-03-23

The visit was very nice! I appreciate the hygienist, Olyvia, being friendly, professional and taking time to talk with me. I would recommend Dr Grigg to anyone. We are blessed to have her in the area, as an intelligent, informed dentist.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judy Hall on 2017-03-22

As always great!!

NPS: N/A

★★★★★ by Vanessa McMahan on 2017-03-17

Great place, wonderful staff

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★☆☆ by Anon on 2017-03-16

Except for having to wait 35 minutes past my appointment time, I am satisfied so far. Having major work done on a tooth replacement/cap and can evaluate more intelligently after the process is complete. This is my brief first time experience with Dr. Grigg.

NPS: N/A

★★★★★ by John Beach on 2017-03-16

After a good cleaning, my teeth feel great.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Debora Buchanan on 2017-03-16

Very comfortable environment as always as great as going to the dentist can be. Ha ha

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jennifer Kerley on 2017-03-14

Excellent care! Wonderful staff and phenomenal dentist!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Chester Willis on 2017-03-14

It was a wonderful experience it is Everytime

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-03-05

On time, friendly, gentle care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Peggy Dale on 2017-03-03

Very Professional but creates a relaxed atmosphere for a nervous new patient.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carolyn Parsons on 2017-03-01

excellent service

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susan Bradford on 2017-03-01

I had one of the best experiences in crown prep & temporary placement that I've had in my whole life. All of my larger teeth are crowned & I've had extensive dental work

done and much of it not pleasant, some of it painful and all of it frightening to me. Dr. Grigg is very calming & her work precise and non-painful. This is my 1st crown done by her office and it ws the easiest one I've had done so far.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tina Peterson on 2017-02-28

Dr. Katherine Grigg and staff are wonderful people, they work hard to make sure you are well taken care of.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Evelyn Scott on 2017-02-23

My family and I love Dr. Grigg and her band of merry professionals! I took my daughter for her regular cleaning appointment and it could not have been a more pleasant experience. My mom had her first visit with Dr. Grigg recently and was very pleased with the superb customer service she received.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-02-22

Great experience!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-02-22

My Dental hygienist is simply the BEST! Shes always in a good mood, smiling, cheerful, and super sweet! She gets me!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Greg Revis on 2017-02-19

The hygienist was courteous, professional and I think did a thorough cleaning and exam. Overall a good experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ryan Ray on 2017-02-17

Dr. Grigg does great work.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sandra Cooper on 2017-02-17

I cracked a cap sometime ago and it began to bother me. I scheduled an appointment with Dr. Grigg and she not only found the cap to be in need of replacement she also found a cavity in the same tooth. After fixing the cavity and fitting a new cap on that tooth all was well until several weeks latter I developed another issue with that tooth for which she referred me to a root canal specialist . The tooth now is like new for which I give Dr. Grigg all the kudos for. Dr. Grigg is an excellent choice for all when Dental care is needed .

NPS:

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★★★★★ by John Frazzetto on 2017-02-16

Natalie and Dr. Gigg and the secretary are very nice and they took good care of me and I appreciate that! Thank you so much you guys are awesome!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Robinson on 2017-02-15

Very thorough examination given. Dr. Grigg and staff very professional. Nice office and waiting area.

NPS:

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★★★★★ by Anita Burleson on 2017-02-15

No wait. Prompt

NPS:

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★★★★★ by Cassandra Renfro on 2017-02-15

Please become a BCBS provider, In-Network. I absolutely LOVE this dentist and the staff! Dr. Grigg is personable, professional and has a state of the art office! I'm a nervous dental patient but she and her staff are very gentle which is comforting! A++++ for this office!

NPS:

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★★★★★ by Anon on 2017-02-09

Very friendly staff and dentist!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Timothy Bristle on 2017-02-09

Excellent. No complaints... Give her a raise!

NPS:

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★★★★★ by William Cassida on 2017-01-27

Great patient interaction

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sarah Hall on 2017-01-20

I appreciate that my appointment began in a timely manner, and that the dental hygienist was proficient, efficient and friendly, throughout the process of cleaning my teeth, and counseled me on how to more effectively to keep them healthy (flossing). Dr. Grigg then examined my teeth and made recommendations for future improvement regarding very old fillings, one of which had a fracture. This appointment enhanced my confidence in continuing my dental needs with Dr. Katherine Grigg D.D.S.

NPS:

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★★★★★ by Carolyn Parsons on 2017-01-20

It was good. Natalie is very personable and friendly.

NPS: N/A

★★★★★ by Billy Hughes, jr. on 2017-01-19

Great! All of the staff is friendly and courteous. I am grateful for their patience and understanding of my work schedule and they have been excellent about working with me. The work done is high quality and everyone there does a great job.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Richard Dahl on 2017-01-18

Good work and affordable

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judy Broadway on 2017-01-14

I was so comfortable with Natalie, as well as Dr. Griggs & I truly enjoyed my visit! I had excellent service, but none of the extra "frills" that can be costly. The ladies at check-in & check out were also great! I am very happy getting established with this business.

NPS:

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★★★★★ by Cassandra Renfro on 2017-01-13

Dr. Grigg and her staff are fabulous!! Always friendly and professional. I just LOVE them!!

NPS:

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★★★★★ by Timothy Holtzclaw on 2017-01-12

Your dental hygienist(Olivia) is top notch. You need to give her at least 5 dollars more a hour for her talent. Not kidding, she does an outstanding job. In my 50 years of experience, I've only had one other hygienist do such a wonderful job. If she ever leaves your office, I will follow her. Her attention to detail, and thoroughness is unbelievable. I am satisfied with with my care. Tim Holtzclaw

NPS:

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★★★★★ by Tony Crowder on 2017-01-12

very good, went well, only problem that I can see that the costs for the procedure is not showing up on my insurance.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ryan Ray on 2017-01-12

Dr. Grigg is great. I would recommend her and her staff to anyone.

NPS:

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★★★★★ by Derrick Staton on 2017-01-12

Great service as always

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tina Peterson on 2017-01-06

My experience at Dr. Katherine Griggs office was very pleasant, everyone is concern about your needs, kind and treats you with respect.

NPS:

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★★★★★ by Charles Mcclellan on 2017-01-05

Very professional and friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Janice Sparks on 2016-12-22

It was 30 minutes before I was called back & I waited another 10 to 15 minutes waiting on Dr. Grigg to check me. I've never had to wait that long before.

NPS:

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★★★★★ by Christopher Nance on 2016-12-07

I've never had a bad experience here. Natalie always does an excellent job. Dr Grigg is always very nice as well.

NPS:

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★★★★★ by Keeley Mills on 2016-12-07

Excellent dental care. The employees are fantastic. Everyone is so friendly and they always greet you with a smile. Dr. Grigg is a great dentist. I highly recommend.

NPS:

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★★★★★ by Ryan Ray on 2016-12-06

Dr Grigg and her staff are great. I would recommend them to anyone.

NPS:

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★★★★★ by Michael Shepherd on 2016-12-04

Dr. Grigg and her staff care about you as a person and make you feel at home. They make you as comfortable as possible

NPS:

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★★★★★ by Anon on 2016-12-02

The staff was great and made me feel welcomed

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-12-02

Everyone was great - lots of smiles & kindness!

NPS:

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★★★★★ by Billy Hughes, jr. on 2016-11-30

Very professional, courteous and eager to be accommodating with my schedule.

NPS:

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★★★★★ by Anon on 2016-11-22

Good. Five stars if it were free.

NPS:

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★★★★★ by Patty Mckeehan on 2016-11-18

The hygentist Olivia was so pleasant and friendly. She was very thorough with my cleaning and very helpful. I really can't rate Dr. Grigg any higher than a 4 since it was a brief meeting, but she was also very friendly and approachable. Overall I enjoyed my first visit. And I really liked how nice the office is from the waiting room to exam rooms.

NPS:

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★★★★★ by Jeffrey Renfro on 2016-11-17

I love this group. They are all professional, courteous, and friendly. I'm usually quite anxious about going to the dentist but this group really makes me feel comfortable.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Arthur Cook on 2016-11-16

All the staff treat you like family, very professional and do their job second to no one.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Regina Moore on 2016-11-14

The staff as well as dr. Grigg were very helpful

NPS: N/A

★★★★★ by Micheal Cooper on 2016-11-01

Excellent care was provided by Dr. Grigg and her staff. the procedure went very smoothly with no pain and very little discomfort. You get the feeling that everyone cares about your health and well being. I would highly recommend Dr. Grigg.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Elizabeth Whitener on 2016-10-28

Had a wonderful experience

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cassandra Renfro on 2016-10-15

Dr. Grigg and her staff are friendly, upbeat and comforting. As most people have a fear of going to the dentist, Dr. Grigg and her staff make you feel comfortable, safe and provide a calm atmosphere where you can relax and feel at peace. I really don't "dread" the dentist anymore. LOVE them!!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Margie Edwards on 2016-10-13

would highly recommend this office.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-10-08

Thanks for the service for my small problem. Appreciate you'all being there for me.
Norman

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-10-07

Very pleasant and professional experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Haaga on 2016-09-29

Very good job. Excellent, thorough cleaning, and a filling was replaced very promptly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Norma Weathers on 2016-09-24

So thankful for Olivia and Dr Grigg.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Francine Phillis on 2016-09-23

I don't like change. But then my dentist passed away. When Dr. Grigg took over the practice I thought I would give her a try, I have no regrets. I love her and her staff. I'm very comfortable with going to the dentist now.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rita Harrell on 2016-09-15

Review for Katherine Grigg, DDS, PA

My feelings, unfortunately, won't be about Dr. Grigg because she was on vacation. I saw another dentist. I am very satisfied with Dr. Grigg and her work. I had a small cavity this last time and I will be returning in a few days to have it filled. The dentist I saw was pleasant and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Reed on 2016-09-14

Review for Katherine Grigg, DDS, PA

Fantastic services. Very professional services and informative. Thanks

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Reed on 2016-09-14

Review for Katherine Grigg, DDS, PA

Very satisfied with service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judy Lee Reed on 2016-09-14

Review for Katherine Grigg, DDS, PA

They are the most courteous and informative we have encountered.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-09-13

Review for Katherine Grigg, DDS, PA

Nice people; competent staff that makes you feel you are in good hands.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Beth Boone on 2016-09-10

Review for Katherine Grigg, DDS, PA

I absolutely love Dr. Griggs. She makes you feel like you matter and really cares about you. I am so thankful she is in this area.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jennifer Kerley on 2016-08-31

Review for Natalie Lorenzo

Dr. Grigg is one of the greatest dentist that I have ever had the pleasure of taking care of me. The atmosphere in the office is one of friendly, competent, professional staff. Everyone in the office is a pleasure to talk with and work with regarding dental needs. Excellent care from beginning to end!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kristen Jones on 2016-08-30

Review for Katherine Grigg, DDS, PA

I am absolutely in love with the staff and Dr. Grigg! I am relatively new to the office and they have always gone out of their way to make me feel

comfortable and welcome. Excellent service with a friendly smile. Thank you so much

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Chester Willis on 2016-08-26

Review for Katherine Grigg, DDS, PA

Wonderful reception and awesome dental care I was treated like family a great experience

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathy Greene on 2016-08-25

Review for Natalie Lorenzo

Everyone is so nice and helpful

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tina Peterson on 2016-08-19

Review for Katherine Grigg, DDS, PA

Everyone in the office was wonderful and very helpful!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-08-18

Review for Katherine Grigg, DDS, PA

The staff is always friendly and helpful. Dr. Grigg is very nice and watches out for your interest. Like not recommending procedures you don't need.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mildred Allen on 2016-08-11

Review for Natalie Lorenzo

Always a very pleasant experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-08-04

Review for Katherine Grigg, DDS, PA

Great staff, very kind and professional. I certainly found a great dentist.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jonathan Huskins on 2016-08-04

Review for Natalie Lorenzo

Great Experience, I will be back.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gwen Clark on 2016-07-31

Review for Katherine Grigg, DDS, PA

As always, wonderful experience!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-07-29

Review for Katherine Grigg, DDS, PA

Perhaps provide eye shields for pts during cleaning? Otherwise great experience

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Reginald Cunningham on 2016-07-19

Review for Natalie Lorenzo

As always good

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-07-11

Review for Olivia Bray

love them women

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Richard Dahl on 2016-07-08

Review for Katherine Grigg, DDS, PA

Excellent !!! Great practitioner and very kind.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susan Bradford on 2016-07-08

Review for Katherine Grigg, DDS, PA

I am a horrible patient. very nervous when I go to dentist. the staff & Dr. Grigg makes me feel relaxed. I've also had dentists take advantage & do unnecessary work & Dr. Grigg doesnt do that

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-07-01

Review for Olivia Bray

Everyone is always so friendly and make you feel like family here. They also make it easy and stress-free if you need to change your appointment

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nancy Swann on 2016-06-25

Review for Natalie Lorenzo

through check-up

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Louis Schlesinger on 2016-06-22

Review for Katherine Grigg, DDS, PA

I was a patient of Dr. Thompson's for 23 years before he passed and Dr. Grigg assumed his practice. While I haven't had any procedures other then cleaning performed, the service provided has been just as good. The office also does a good job communicating with me.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mildred Brown Lunsford on 2016-06-21

Review for Natalie Lorenzo

Very nice. This is my second tl me seeing her and I like her very much.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathryn Hollifield on 2016-06-21

Review for Katherine Grigg, DDS, PA

my visit went well and everyone was professional and helpful

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Micheal Cooper on 2016-06-20

Review for Katherine Grigg, DDS, PA

Appointment was on time. Appointment was for cleaning which was completed in a timely manner with excellent results. office is very clean and nice. I will go back again as I'm a first time patient .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-06-11

Review for Katherine Grigg, DDS, PA

Very friendly & professional staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-06-07

Review for Natalie Lorenzo

Very thorough and painless.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Laura Peterson on 2016-06-03

Review for Katherine Grigg, DDS, PA

Everyone is fantastic!!! The best dental office I have ever been in!!

NPS:

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★★★★★ by Sharon Edwards on 2016-06-03

Review for Olivia Bray

Olivia (dental hygienist) is awesome. And Dr. Griggs is excellent as well.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gregory Phillips on 2016-06-02

Review for Natalie Lorenzo

excellent

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-06-02

Review for Natalie Lorenzo

I love Natalie who cleans my teeth. Dr. Grigg is a very good doctor.

NPS:

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★★★★★ by Carolyn Parsons on 2016-06-02

Review for Natalie Lorenzo

. Very good doctor

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michelle Scott on 2016-05-25

Professional and Personal Service! We love Dr. Grigg and her Staff! She is amazing with our 13 year old daughter, too. I would wholeheartedly recommend her!

NPS:

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★★★★★ by Albert Franklin on 2016-05-24

Review for Olivia Bray

I had to change appt. which they were great helping with new time.

NPS:

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★★★★★ by Vanessa McMahan on 2016-05-21

Review for Natalie Lorenzo

All the staff are super nice and very professional. They do great work and I would recommend them to everybody .

NPS:

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★★★★★ by Billy Slagle on 2016-05-21

Review for Olivia Bray

Excellent

NPS:

0	1	2	3	4	5	6	7	8	9	10
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